

811Know what's below.
Call before you dig.**PSEG**

¡Atención!

En PSE&G, nos comprometemos a ofrecer a nuestros clientes gas natural, confiable y seguro. Por consiguiente, aceleramos la modernización de nuestras tuberías de gas más antiguas. Este programa de infraestructura incluye la actualización de su área. Reemplazaremos las tuberías principales y las de servicio con tuberías de plástico y/o acero recubierto que, al ser más resistentes y duraderas, tienen menor probabilidad de sufrir pérdidas y liberar gas metano. Los nuevos sistemas de termofusión también permiten la instalación de válvulas de control que reducen el flujo del gas si alguna línea de servicio sufre daño. Además, estas válvulas aumentan la eficiencia de los electrodomésticos de bajo consumo.

Para obtener más información o consultar dudas, comuníquese al número telefónico que aparece en la carta adjunta y déjenos un mensaje, o bien visítenos en www.pseg.com/gaswork. Por favor, conserve la carta adjunta durante todo el tiempo del proyecto, ya que contiene el número de línea directa donde puede consultar sus dudas e inquietudes. Durante la construcción, obedezca todas las señales de "emergency no parking" (emergencia: no estacionar).

En vista de la pandemia de COVID-19 y con el objetivo de mantener la seguridad de nuestros clientes, nuestros empleados y sus familias, los trabajadores y contratistas de PSE&G seguirán los protocolos de seguridad guiados por los CDC y el Departamento de Salud del Estado de NJ, así como todas las directivas de la Oficina del Gobernador y los gobiernos municipales/condado. Los técnicos de PSE&G mantienen la distancia física.

Recuerde siempre: Si siente olor a gas, comuníquese al 1-800-880-PSEG (7734), o al 911.

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Attention!

PSE&G is committed to providing safe, reliable, natural gas to our customers. As such, we are accelerating the modernization of our aging gas pipes and your area will be upgraded as part of this infrastructure program. The gas mains and services will be replaced with strong, durable plastic piping and/or coated steel, which are much less likely to have leaks and release methane gas. The new elevated pressure systems also enable the installation of excess flow valves that dramatically reduce gas flow if a service line is damaged, and provide better support for the use of high-efficiency appliances.

For more information or if you have questions please call the phone number in the attached letter and leave a message or visit us at www.pseg.com/gaswork. Please retain the attached letter for the duration of the project as it has the project hotline number that you can call with any questions or concerns. During construction, please abide by all emergency no parking signs.

In light of the COVID-19 pandemic, and in the interest of maintaining the safety of our customers, our employees, and their families, PSE&G workers and PSE&G contractors follow safety protocols guided by the CDC and NJ State Department of Health, as well as all directives from the Governor's Office and county/municipal governments. PSE&G technicians maintain physical distance.

Always remember: If you smell gas, call 1-800-880-PSEG (7734), or call 911.

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What you can expect before, during and after the project begins or after the construction work begins.

Gas System Modernization Program WORK PHASES

1

Dig Trench

To upgrade the gas lines, we dig trenches, primarily in road surfaces, and lay new pipes block-by-block to minimize disruptions. At the end of each workday, the trenches are filled in and protective plates are secured.



2

Install New Pipes

When possible, we avoid digging on properties. If we have to dig on your property, we will restore any disturbances after the service line is installed. Grass areas are repaired and seeded, and concrete or asphalt openings are patched until final restoration work is scheduled.



3

Connect Services

After construction, a PSE&G technician will need access to your home to connect the service line and gas meter to the new gas main. For many customers, this project involves relocating your gas meter. If your meter is inside, we will move it to the outside of your home or business following the existing service line. We contact homeowners to arrange a date and time to do this work. During the reconnection, you can expect to be without gas service for about four hours. Our technician will reconnect and relight all appliances to ensure they are working. If you are not able to legally provide access to the property in question and require landlord approval, please let us know when we contact you.



4

Restore Roads

When construction is finished, we will begin restoration. Grass areas are repaired and seeded, and concrete or asphalt openings, such as sidewalks and driveways, are patched until final restoration work is scheduled. We repair roads with temporary pavement until the project is complete and the ground settles. This generally takes 45 to 90 days. Final restoration may take longer depending on the weather conditions, size of the project, time of year or at the request of the town. PSE&G then restores roads with permanent paving in accordance with town/county ordinance and or paving requirements.



To view this in Spanish, visit www.pseg.com/gaswork.

